

Traffic Safety & Management Ltd

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COVID-19 Statement

As the situation regarding COVID-19 develops we want to inform you of the steps we are taking to ensure the safety of our customers, employees and suppliers and prevent the spread of the virus. We take our role in the community very seriously and are following the guidance issued by the Government and health authorities and adjusting our policies and procedures in line with this on a daily basis.

Our commitment to you

TSM Representatives will advise you if there has been any case of COVID-19 reported within our organisation by the quickest means possible within 48 hours. We will provide you with the relevant details such as the site or contract the member of staff was working on however, we cannot provide you with the name of the individual to maintain and protect their privacy.

As of today, 20 March 2020, TSM have no confirmed cases.

How will this affect our business and how we operate

As far as possible we will do whatever is necessary to continue to provide our normal level of service to our customers. TSM cover the whole of the UK network and resources are available which will help us to ensure that we can fulfil our obligations and services to you.

Our business services are operating as normal and there has been no change or disruption to supplies. Our business continuity plan in place outlines the steps we are taking to safeguard employees and customers health and well-being during a pandemic while ensuring the Company's ability to maintain fundamental operations and continue providing essential services to our customers.

The plan includes:

- A COVID-19 Administrator who monitors the UK Government guidance
- Restricting travel for meetings
- Increasing the deployment of antibacterial hand sanitisers within the business
- Introduction of a no hand shake policy

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- Circulation of tool box talks and posters to all depots to reinforce good practices regarding hand-washing
- Our CMS allows office users to carry out their duties from home
- Only TM operatives trained in the use of TM equipment to touch TSM equipment, any equipment such as barriers that have potentially been touched by members of the public to be washed at the end of each shift
- Travel in separate vehicles and stay a minimum of 2m apart
- Operatives are to purchase cleaning products for themselves and provide receipts for full reimbursement - wipes, hand sanitizer as per NHS guidelines
- Additional gloves have been given out to all operatives

Customers / sub-contractors/ supplier's responsibility to us.

The Directors of TSM take the COVID-19 threat very seriously and we are taking all reasonable measures to prepare for and mitigate the risk of COVID-19 to our customers, employees, suppliers and our business. To this end, we ask that you inform us if any of your staff / employees who have been to our depots or sites and / or have been in contact with any of TSM employees and have had to self-isolate due to potential exposure to the virus. From this we can discuss the best way to manage this in our business.

Thank you for your continued support and we wish our customers and their families good health.

Yours faithfully
Traffic Safety & Management Ltd

Martin Sheridan
Director