



**Traffic Safety
& Management**

24 Hour Traffic Solutions





**One of the largest
independent TM
companies in the UK, with
the scale and capability to
meet any requirement.**

Traffic Safety & Management

Whatever your traffic management requirements, TSM have the capacity and capability to assist 24/7. We pride ourselves on our quick turnaround TM design service for all types of work streams, from two-way portable signals through to larger urban schemes. Whether the need is for low speed 12D streetworks or high speed 12AB works, our experienced CAD designers produce quality layouts, we maximise working windows, follow industry best practice and comply fully with Chapter 8 of the New Roads & Streetworks Act (NRSWA) and the latest Interim Advice Notes (IAN).

National presence

From our head office in Bromsgrove, Worcestershire and regional depots in Nottingham, Oxford, Buckinghamshire, Gloucestershire and Rotherham, we operate across the UK, from the North East & North West, throughout the Midlands and the South of England. Thanks to our IT infrastructure, we are able to service telecoms contracts nationally and can mobilise quickly in new areas to service specific contracts.

Paperless system

Committed to the highest standards of quality and sustainability, we were the first TM company to achieve ISO9001:2015 for our cloud-based paperless system, an accreditation that has been instrumental in helping us to secure long term works with companies such as Balfour Beatty and County Councils across the UK.

Collaborative approach

Since we formed in 2000, TSM has worked collaboratively with many leading bodies to deliver efficient, seamless traffic management services. We draw on the expertise of our management team and our highly skilled operatives, coupled with innovations such as our online, real-time Customer Portal, to deliver adaptable, proactive, highly efficient TM solutions.

Fully scalable

Our solutions are entirely scalable, which gives us the flexibility to work collaboratively with a wide-ranging client base, including local authorities, blue chip contractors and many leading utility bodies.



Introduction to Social Value

At TSM, social value is at the heart of how we operate, as it emphasises the positive impact we have on society beyond financial profit. From the very beginning, our business has been built on more than just providing safe and effective traffic management solutions — it's about the difference we can make to people, communities, and the environment. We see social value not as an add-on, but as a responsibility that drives how we recruit, how we partner, and how we plan for a sustainable future. Every project gives us the opportunity to create lasting benefits, and we take that responsibility very seriously.



Social Values

Partnerships and Social Impact

We pride ourselves on strong stakeholder relationships partnering with a wide range of organisations, creating meaningful opportunities and driving change, including:

- » Schools, Colleges & alternative provision – providing work experience, employability workshops, and mentoring allowing young people to make informed choices for their future.
- » DWP Work Programmes & Local Job Centre Plus – supporting employability, disability confidence, and welfare-to-work initiatives through Job Fairs, Awareness sessions and similar.
- » Veterans, Homelessness, Women in Construction and Care Leaver Services – opening doors for underrepresented groups and striving to eliminate industry barriers.
- » Social Recruitment Covenant Signatories – Advocating and embedding social recruitment best practice, sharing knowledge with wider stakeholders and clients alike.
- » HMP & Probation Services – Offering training and employment pathways back into work, supporting the 'Secondstart' movement.

Environmental Commitment

We are continuously pushing to reduce our carbon footprint by investing in hybrid vehicles coupled with technologies like Lightfoot telematics to drive efficiency and lower emissions. Sustainability is a key focus in our strategy for Social Value.

Community Projects

We regularly take part in volunteering and regeneration projects, such as transforming community centres, supporting local charities, and contributing to fundraising efforts for causes including mental health, homelessness, air ambulances and domestic abuse services.

Sports & Sponsorships

TSM proudly sponsors youth and Grassroots sports teams across the country, from football clubs to British American football. These initiatives not only support young people in sport but also encourage confidence, teamwork, and aspiration.

Our Impact

Whether through employment opportunities, community engagement, environmental responsibility, or charitable support, we believe in delivering positive outcomes that extend far beyond our traffic management services.



Tailored services to meet your ongoing requirements.

We have a proven history of providing effective and efficient TM solutions, including traffic management, carriageway works, pedestrian and event management. Working in partnership with clients and utilising a holistic approach, we offer a range of personable and highly proactive services that can be tailored to our clients' varying requirements.

Our service includes:

- » Free initial consultation
- » Site visits
- » ECI work
- » CAD TM Plans
- » Permitting
- » Installation, maintenance & removal
- » Commercial support
- » Social Value Commitment

The expertise to manage any TM situation.

We have extensive experience in all aspects of traffic management and can provide the following services:

Event Management:

- » Consultation
- » Design & Planning
- » Traffic Management
- » Signage & Stewarding
- » Admission Control
- » Parking
- » Sporting Events
- » Music Concerts
- » Festivals & Parades
- » Charity Events

Pedestrian Management:

- » Consultation
- » Design & Planning
- » Statutory Paperwork
- » Portable & Temporary Systems
- » Matting
- » Barriers & Fencing
- » Temporary Walkways
- » Marshalls & Pedestrian Escorting

24 Hour Services:

- » 24 Hour Call Out
- » 365 Days Per Year
- » 24 Hour Site Maintenance Programmes

Traffic Management High Speed Works – NHSS 12A/B

- » Contraflows & Tidal Flows
- » Road Closures & Diversions
- » Static & Relaxed Layouts
- » Temporary & Permanent Road Markings and Studs
- » Temporary CCTV & Convoy Systems
- » Temporary Vehicle Restraint Systems
- » Portable Variable Messaging Signs (VMS)
- » TASCAR (Temporary Automatic Speed Camera at Roadworks)

Traffic Management Street Works – NHSS 12D

- » Consultation
- » Design & Planning
- » Statutory Paperwork
- » Convoy Systems
- » Traffic Signal Hire
- » Equipment Hire
- » Road Closures and Diversions
- » Temporary Traffic Signals (all phases, semi-permanent)
- » Plant Crossings
- » Stop and Go
- » Mobile Works
- » Gully Sucking
- » Static & Relaxed Lane Closures
- » Hedge Cutting
- » Grass Cutting and Surveying
- » Temporary & Permanent Road Markings and Studs



Online, real-time Customer Portal.

We understand the demands that businesses face on a daily basis and to help alleviate this pressure. We offer a fully integrated management solution that has proven ability to increase productivity, reduce admin time and improve workforce engagement.

All works are delivered via our bespoke, paperless, in-house Customer Portal, a unique desktop and mobile IT CMS system. The portal provides an end-to-end solution, from quotation to completion, equipping all parties with ongoing, real time information to ensure maximum efficiency and speedy response times.

Offering total flexibility, the system gives customers the option to receive updates via email or directly through their own desktop login. Both options operate seamlessly from our central database, enabling information - including photographs, dates, times and data - to be accessed quickly and easily.

Customer Portal

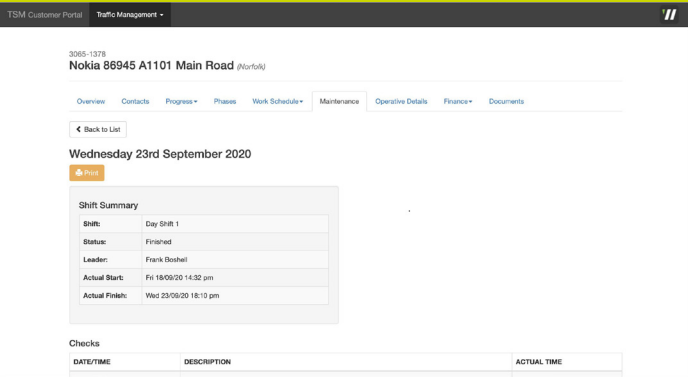
Manage projects from your smartphone

Using the Customer Portal, you can manage projects in their entirety, continually accessing accurate, up-to-date insights and giving you end-to-end project control in a cost-efficient and proactive way. As the portal can be accessed via your smartphone, it means you can view, share and analyse important information quickly, regardless of where you are.

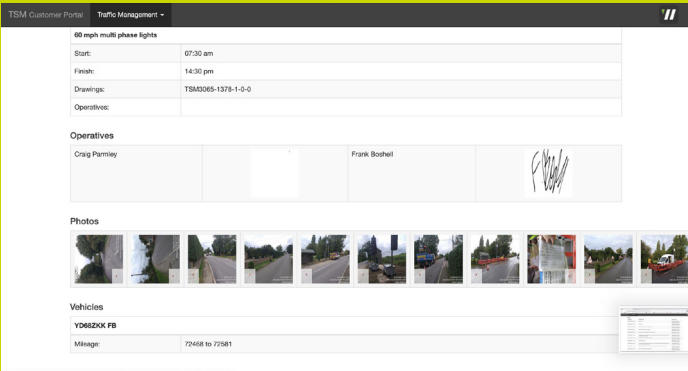
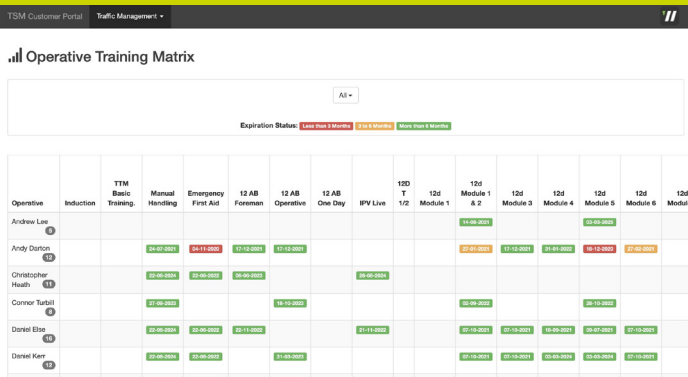
Acting as an extension of your operational workforce, the system allows you to ensure all parties are adhering to your company’s quality assurance measures and customer commitments. Thanks to the real-time updates and built-in notifications, it also helps to reduce mistakes occurring from out-of-date project information or human error.

An end-to-end paperless process:

- » Customer Portal, from any device
- » Instant access to all job information
- » Easy to evidence jobs
- » Quote to final invoice
- » Full traceability
- » Customer notifications



Real Employee Data





Managing every last detail of every scheme.

Committed to providing sustainable solutions for the UK's road traffic management requirements, we have the experience and expertise to advise, guide and handle all aspects - whether the requirements are long or short term, for a one-off event or ongoing scheme - ensuring every last detail is taken into consideration.

Design, Planning & ECI

Working collaboratively, we are more than happy to help you create a scheme designed to suit the needs of particular contracts, whether for budgeting purposes, to prepare a quality pre-tender submission or otherwise. Pre-planning is essential to achieve the optimum traffic management solution, and by working proactively we can help to reduce pressure and achieve a meaningful outcome.

Dual Carriageways 50mph and above

Within High Speed Temporary Traffic Management, there are two types: standard or relaxed. Relaxation schemes are often the most appropriate for short-term works (work that is expected to take under 24 hours) with good visibility and low traffic flows. Standard schemes are the more appropriate choice for works to be carried out in all weather, traffic and visibility conditions. Our NHSS 12A/B accreditation allows us to work on trunk roads delivering traffic management to support short and long term contracts.

Urban and Rural Works

When work is required on or near to a single carriageway, there will be an inevitable need for traffic control. At TSM, we offer a range of solutions for single carriageway working – taking into consideration the workspace required, carriageway widths, sight lines, working duration, junctions and pedestrian movement, we will offer a solution that is suited to your specific requirements. If workspace is non-achievable, we can apply for a road closure on your behalf. All of our highly skilled operatives LANTRA and CSCS cardholders hold the relevant documentation to carry out these layouts.

Pedestrians/Crowds/Events

The success of a sports event, concert, closing a pedestrianised city centre for works or re-routing pedestrian walkways relies heavily on careful planning. We will liaise with local authorities, emergency services and local stakeholders to ensure the smooth running of your event or work. We can supply and install a variety of pedestrian and crowd barriers, and we also supply marshals to guide pedestrians and banksman to direct the traffic.

Urban Regeneration Schemes

Careful planning, extensive experience and astute design are essential requirements when dealing with traffic, public transports and heavy footfall. With our proven experience in the specialism of traffic management, our wealth of knowledge can help your scheme to run as smoothly as possible.

Restrictions/Barriers/Markings

Many temporary traffic management schemes require speed restriction initiatives to slow traffic through work areas; this can be enforced by the use of speed cameras and average speed cameras.

There may also be the need to protect a workforce with barriers – with many variants available within the barriers market, we can advise on the most effective option to suit your needs and budget.

Sign Making

At TSM, we have an in-house sign making facility that can help you to keep your costs down if non-standard signs are required or you need advanced warning signs in a hurry. This process has proven to be very useful in the supply of signs for event management and evening signing, and the re-use of signage can further help to keep costs to a minimum.



The highest standards of Health & Safety.



Health & Safety

We are committed to protecting the wellbeing of all involved, and invest heavily in our Health and Safety Strategy to provide services that fully comply with industry regulations and recommendations.

The industries we work within are ever-evolving. To allow us to remain at the forefront of regulations, we provide ongoing staff training and development, ensuring we can respond efficiently and quickly to any changes in health & safety legislation.

We are immensely proud of our immaculate safety record and constantly monitor our teams to ensure they adhere to the latest safety requirements. Testament to our commitment, we hold a number of leading industry accreditations, includingSSIP accreditation with Contractors Health & Safety Assessment Scheme (CHAS) Gold, ISO 9001:2015 and other ISOs.

Our Health & Safety commitment:

We actively engage with employees and stakeholders to maintain a safe and healthy workplace, implementing the highest standards of health & safety that:

- » Ensure compliance with statutory duties
- » Eliminate hazards
- » Eliminate risks
- » Keep the public safe from harm
- » Keep our employees safe and well

With TSM, you have the peace of mind of knowing that we place paramount importance on health & safety.



**Our partners range from local
Government to Civil Engineering
and Construction Sectors.**



Partners

We regularly partner with a number of leading companies and bodies from across the UK to enable the seamless delivery of effective and efficient traffic management services.

From Highways England and local authorities to utility companies and principal contractors, we work collaboratively, drawing on our extensive experience to deliver solutions in line with each client's unique requirements.

Some of the many clients with whom we have collaborated include:

- | | |
|--------------------------|-----------------------------------|
| » Balfour Beatty | » Coventry City Council |
| » EDF ENERGY | » Barhale |
| » Holcim UK | » Wolverhampton City Council |
| » Heidelberg | » Tarmac |
| » WJ Link Line Group | » Dene-Tech |
| » Amey | » Winvic |
| » City of Stoke on Trent | » Marjen NRWSA Consultants |
| » Jackson | » Nottinghamshire City Council |
| » Miletree | » Via |
| » Kier | » WPD |
| » M Group | » Oxford Council |
| » Alstom | » Ringway Infrastructure Services |
| » CPC Civils | |

Section Frameworks and Local Authorities:

- | | |
|---|----------------------------------|
| » Oxfordshire County Council | » Leicester County Council |
| » Buckinghamshire
County Council | » Leicestershire County Council |
| » Via East Midlands | » Gloucestershire County Council |
| » Rotherham Metropolitan
Borough Council | » Dudley Council |
| | » Stoke City Council |



We are committed to delivering effective, reliable and high quality traffic management services.

Here at TSM, our customers are our absolute priority. Working in partnership, we build and maintain long-term relationships that are centred on trust, expertise and integrity.



TSM's professionalism and ability to react to issues at short notice are truly commendable. The team consistently demonstrates a high standard of communication, ensuring that all stakeholders are kept well-informed and up to date. Additionally, the reaction time, speed, and efficiency with which TSM handles tasks are impressive, making the entire process smooth and efficient. Their seamless integration and collaboration with our team are outstanding and greatly appreciated.

Balfour Beatty Major Projects - A50 and M1A1 DBFO'S have engaged with TSM over a number of years, they provide us with Traffic Management Support on both of these contracts. They are very reliable and are competitively priced, provide a good service and their attitude to health and safety is second to none. They are a very important part of our supply chain.

Comments by spokespeople at Balfour Beatty.



Testimonials

TSM have offered expert advice, both operationally and commercially, when planning and delivering this scheme. The day and night time TM crews have been a great asset and have always come with great levels of experience. TSM continues to be our preferred choice when choosing the right TM contractor. They are helpful and supportive, and very quick to make changes required when instructed.

We've built a great relationship with TSM and are really pleased with their professionalism and proactive approach. Paul Jenkins has been a key part of this, providing excellent support throughout. Their expertise and reliability have been clear, and the delivery has been seamless.

Comments by spokespeople at Winvic Construction.

We find TSM brilliant to work with, the lads are really helpful on site, all our needs are catered for and we feel TSM go above and beyond to suit our working needs. Health and safety measures are always above board and TSM work with us really well to increase efficiency and provide a great value for money service for us.

Comments by a spokesperson for Via East Midlands.

TSM Ltd are our preferred traffic management supplier due to the quality of their service. Their support with road space application permits is invaluable for us and our clients, and we are able to work closely with them to ensure the correct traffic management and permits are in place for our topographic and underground mapping survey works.

Comments by a spokesperson for Severn Partnership.



Ongoing commitment to continual improvement.

As part of our ongoing commitment to continual improvement, we achieve and maintain a number of national accreditations to ensure we remain at the forefront of industry advancements and best practice. Keeping safety at the forefront of all we do, we consistently maintain the highest standards of quality and professionalism, ensuring we deliver our services in an efficient, effective and personable way, every time.

Accreditations / Memberships



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