

Quality Policy Statement

At TSM Limited we take pride in our objectives to:

- Provide services of the highest standard and value
- To satisfy our customer's needs and expectations
- Conform to contractual and regulatory requirements
- Whilst at the same time effectively managing our business to remain efficient, profitable, and competitive.

It is the Policy of Traffic Safety and Management Limited to provide its customers with the products and services that fulfil their requirements.

The following principles are applied throughout the Company:

We will undertake to ensure that quality of service and work is the aim of everyone throughout the organisation, and that each employee has an understanding of the importance of our policies, management systems, processes and their direct effect to our continuing success.

A Quality Assurance System is in operation which is designed to comply with the requirements of ISO 9001:2015 and the National Highway Sector Scheme No. 12A, 12B & 12D.

Applicable to the activities of the Company whose details are stated in the terms of the customers, specified requirements, or established designs.

General awareness, implementation and monitoring of this policy is the responsibility of company directors and management. The success of this policy rests with the commitment of staff to ensure that the necessary procedures are effectively carried out.

It is a condition of employment for all employees to comply with procedures, work instructions or specific instruction applicable to their designated responsibilities and duties.

The company's quality system is to be regularly reviewed by management to ensure its continuing suitability, effectiveness and continual improvement is monitored.

Signed for and on behalf of TSM Ltd

Title: Director Date: May 2025

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